

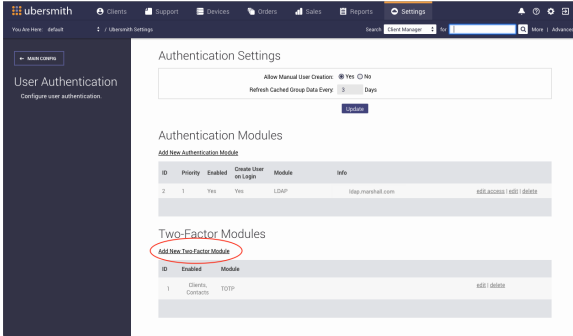
# Adding a Two-Factor Authentication Module

Two-factor authentication adds another level of security to your Ubersmith account. It requires a second form of verification, in addition to a user name and password. Two-factor authentication is available for your users as well as your clients and contacts.

To use two-factor authentication to log in, you will need to first add the two-factor authentication module to Ubersmith and also install and configure an approved third-party, two-factor service on your mobile device. Ubersmith integrates with Authy and Duo (using Web SDK) for your approved Ubersmith users and any time-based, one-time password (TOTP) token-generator application for client and contact users, which they can enable in the [Client Portal](#).

## Access the Add Two-Factor Module Page

1. [Access the User Authentication page.](#)
2. From the *Authentication Modules* section, click **Add New Two-Factor Module**.



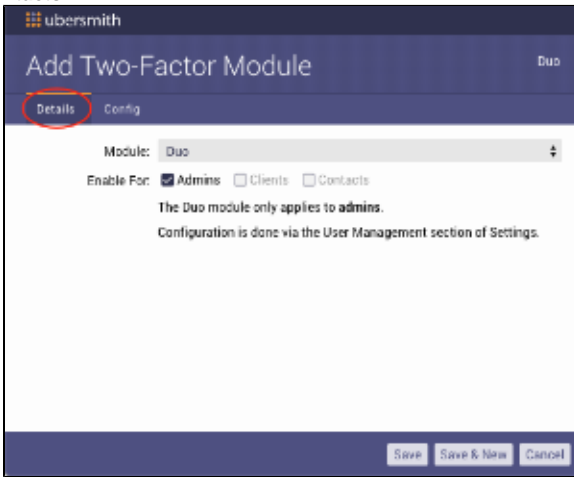
The *Add Two-Factor Module* page appears.

On this page:

- [Access the Add Two-Factor Module Page](#)
- [Complete the Details Tab](#)
- [Complete the Config Tab](#)
- [Configuring Users](#)
- [Related Topics](#)

## Complete the Details Tab

1. In the **Module** field, select the appropriate two-factor application. For your user's select either **Authy** or **Duo**. For your client or contact users, select **TOTP**.
2. In the **Enable For** field, select one or more user type you want to use. If you selected either Authy or Duo, **Admins** is automatically selected. If you selected TOTP, select **Clients** and/or **Contacts**.

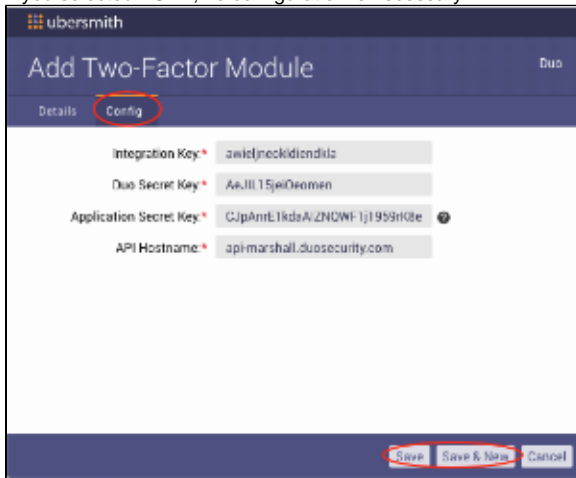


## Complete the Config Tab

Different fields display depending on the two-factor module selected. Enter the appropriate information for each field that displays.

- If you selected **Authy** or **Duo**, use the configuration information supplied from them.

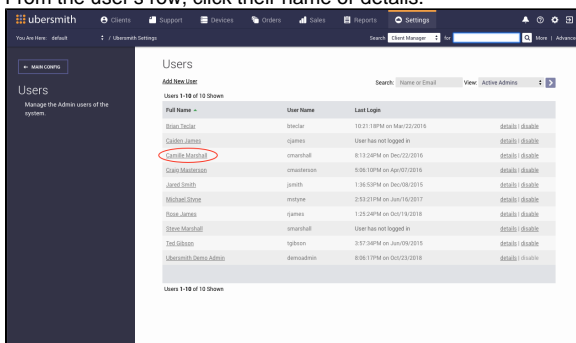
- If you selected **TOTP**, no configuration is necessary.



## Configuring Users

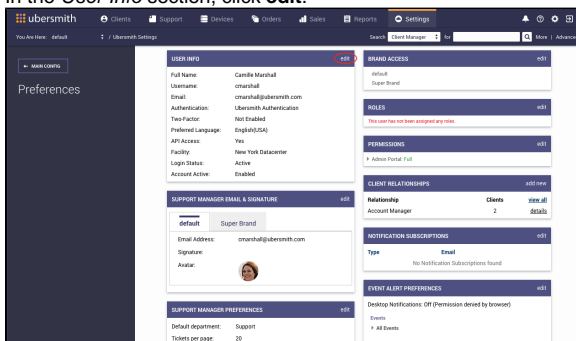
After adding a two-factor module, you will need to configure your user accounts to start logging in using it.

1. [Access the Users page.](#)
2. From the user's row, click their name or details.



The *Preferences* page appears.

3. In the *User Info* section, click **edit**.



The *User Info & Brand Access* page appears.

4. From the **Two-Factor Module** field, select the two-factor application to use.

5. Click **Save**.

The screenshot shows the 'User Info & Brand Access' configuration page for user Camille Marshall. The page has a dark blue header with the 'ubersmith' logo and the user's name. Below the header are three tabs: 'User Info', 'Login & Password', and 'Brand Access'. The 'User Info' tab is active. The main content area contains several configuration fields:

- Full Name: Camille Marshall
- Email: cmarshall@ubersmith.com
- Authentication: Ubersmith Authentication
- Two-Factor Module: Duo (circled in red)
- Preferred Language: English(USA)
- API Access: Allow
- Facility: New York Datacenter

At the bottom of the page, there are two buttons: 'Save' (circled in red) and 'Cancel'.

## Related Topics

[Configuring User Authentication](#)

[Adding a User Authentication Module](#)

[Managing Authentication Modules](#)

[Managing Two-Factor Authentication Modules](#)