

Configuring Control Panel Account Manager Billing

The Control Panel Account Manager module can suspend, cancel, reactive and deactivate services that have control panel support enabled and are associated with a control panel account.

In order to begin billing for this service, you need to configure Ubersmith. Once all the necessary pieces have been configured, any current or new service based on the service plan will be ready. The configuration steps are as follows:

1. [Create a generic control panel account management billing service plan.](#)
2. [Configure control panel.](#)
3. [Configure the Control Panel Host device module.](#)
4. [Add the **Control Panel Account Manager** service module to your service plan.](#)
5. Configure the service module (below).
6. [Create a control panel account manager billing service.](#)
7. Configure the service plan with the service module fields (below).
8. [Associate your control panel host to your service.](#)

Configuring the Service Module

1. In the **Account Type to Create** field, select either cPanel/WHM or DirectAdmin.
2. In the **Host Account Creation Method** field, select the way you want your control panel host provisioned.
 - a. **Specify a Host** displays the **Select the device host for the Account Creation** field.
 - b. **Random Host** selects any control panel host.
 - c. **Lowest Disk Utilization** selects the host with the most storage space available.
 - d. **Lowest Memory Utilization** selects the host with the least RAM being used.
 - e. **Lowest Load Average** selects the host with the least amount of processes.
 - f. **Fewest Accounts** selects the host with the least control panel accounts assigned to it.
3. In the **Select the device host for the Account Creation** field, select a specific control panel host.
4. In the **Upon Service Suspension** field, select Suspend Control Panel Account or Do Nothing.
5. In the **Upon Service Cancellation** field, select Suspend Control Panel Account, Delete Control Panel Account, or Do Nothing.
6. In the **Upon Service Unsuspend/Uncancel** field, select Activate Control Panel Account or Do Nothing.
7. In the **Upon Service Deactivation** field, select Suspend Control Panel Account Delete Control Panel Account, or Do Nothing.

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Service Module Fields in Service Plan

Add the cPanel/WHM host control module, configured one box below the 'Control Panel Integration' box, and is labeled 'Service Modules'. This will allow for auto suspension/unsuspension of the account on the cPanel host if the account falls into arrears.

Note that this only handles suspension. If an account is canceled, Ubersmith takes no action -- due to the fact that the analogous action of 'cancellation' on the cPanel host is to delete the customer's account on the server. Since such a feature is potentially dangerous, it is not automated. The system will not delete accounts automatically.

Related Topics

[Managing Service Plans](#)

[Configuring Control Panel Host](#)

[Associating a Device with a Client and a Service](#)