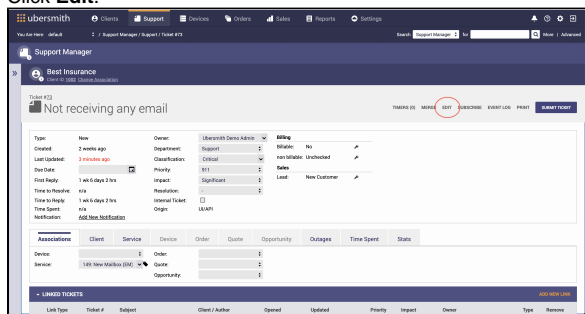


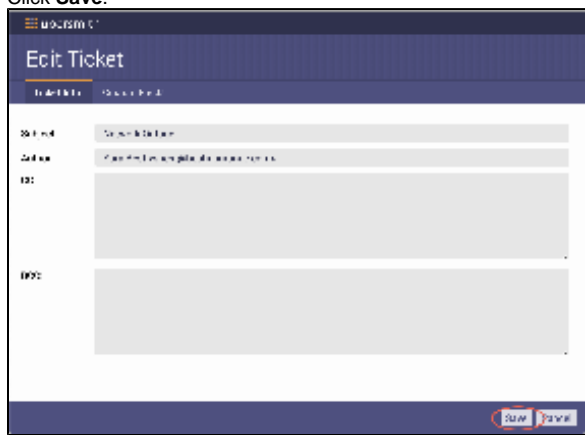
Editing Ticket Titles

You can change the ticket title and send the updated ticket to others.

- 1. [Access the Support Manager.](#)
- 2. [View the ticket.](#)
- 3. Click **Edit**.



- The *Edit Ticket* page appears.
- 4. Change the ticket subject, Author, and add any new email addresses in the CC and BCC fields.
 - 5. Click **Save**.



Related Topics

- [Support Manager](#)
- [Support Manager Settings](#)

On this page:

On this page:

- [Related Topics](#)