

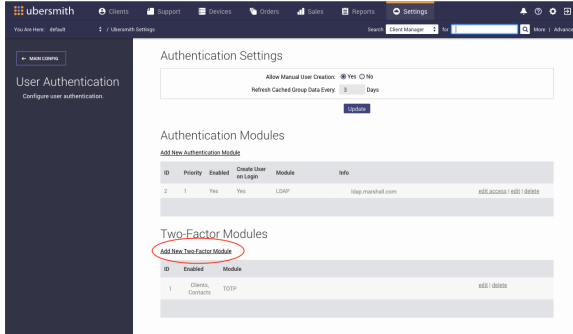
Adding a Two-Factor Authentication Module

Two-factor authentication adds another level of security to your Ubersmith account. It requires a second form of verification, in addition to a user name and password. Two-factor authentication is available for your users as well as your clients and contacts.

To use two-factor authentication to log in, you will need to first add the two-factor authentication module to Ubersmith and also install and configure an approved third-party, two-factor service on your mobile device. Ubersmith integrates with Authy and Duo ([using Web SDK](#)) for your approved Ubersmith users and any time-based, one-time password (TOTP) token-generator application for client and contact users, which they can enable in the [Client Portal](#).

Access the Add Two-Factor Module Page

1. [Access the User Authentication page.](#)
2. From the *Authentication Modules* section, click **Add New Two-Factor Module**.



The *Add Two-Factor Module* page appears.

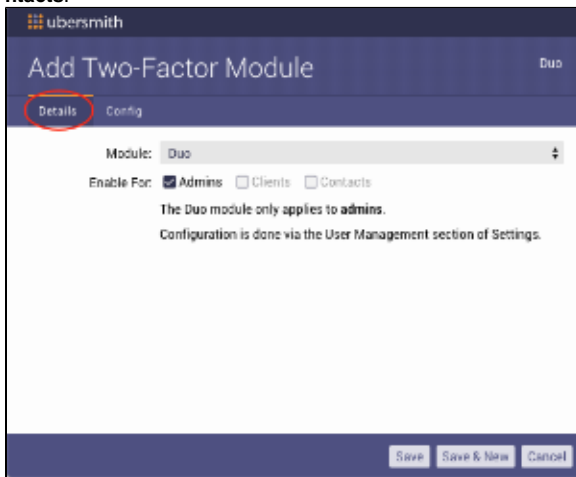
On this page:

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- [Access the Add Two-Factor Module Page](#)
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Complete the Details Tab

1. In the **Module** field, select the appropriate two-factor application. For your user's select either **Authy** or **Duo**. For your client or contact users, select **TOTP**.
2. In the **Enable For** field, select one or more user type you want to use. If you selected either Authy or Duo, **Admins** is automatically selected. If you selected TOTP, select **Clients** and/or **Contacts**.



Complete the Config Tab

Different fields display depending on the two-factor module selected. Enter the appropriate information for each field that displays.

- If you selected **Authy** or **Duo**, use the configuration information supplied from them.

- If you selected **TOTP**, no configuration is necessary.

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Add Two-Factor Module

Details **Config**

Integration Key*

Duo Secret Key*

Application Secret Key*

API Hostname*

Save **Save & New** **Cancel**

Configuring Users

After adding a two-factor module, you will need to configure your user accounts to start logging in using it.

1. [Access the Users page.](#)
2. From the user's row, click their name or details.

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Users

Users 1-19 of 19 Shows

Full Name	User Name	Last Login	Details
Brian Decker	bdecker	10:11:18PM on May/22/2018	details / disable
Candice Marshall	cmarshall	User has not logged in	details / disable
Chris Matthews	cmatthews	6:12:34PM on Dec/22/2018	details / disable
Chris Matthews	cmatthews	5:06:10PM on Apr/07/2019	details / disable
James Smith	jsmith	1:36:52PM on Dec/08/2018	details / disable
Michael Stone	mstone	2:53:27PM on Jan/16/2017	details / disable
Ross James	rjames	1:25:24PM on Oct/18/2018	details / disable
Steve Marshall	smarshall	User has not logged in	details / disable
Tom Gibson	tgibson	3:57:34PM on Jan/09/2015	details / disable
Ubersmith Demo Admin	demoadmin	8:06:17PM on Oct/23/2018	details / disable

Users 1-19 of 19 Shows

The *Preferences* page appears.

3. In the *User Info* section, click **edit**.

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Preferences

USER INFO **edit**

Full Name: Candice Marshall

Username: cmarshall

Email: cmarshall@ubersmith.com

Authentication: Ubersmith Authentication

Two Factor: Not Enabled

Preferred Language: English (US)

API Access: Yes

Facility: New York Datacenter

Login Status: Active

Account Active: Enabled

BRAND ACCESS **edit**

Relationship: Account Manager

Clients: 2

ROLES **edit**

This user has not been assigned any roles.

PERMISSIONS **edit**

Admin Portal: Full

SUPPORT MANAGER EMAIL & SIGNATURE **edit**

default: Super Brand

Email Address: cmarshall@ubersmith.com

Signature: [Signature]

Avatar: [Avatar]

SUPPORT MANAGER PREFERENCES **edit**

Default department: Support

Tickets per page: 20

CLIENT RELATIONSHIPS **edit new**

Relationship: Account Manager

Clients: 2

NOTIFICATION SUBSCRIPTIONS **edit**

Type: Email

No Notification Subscriptions found

EVENT ALERT PREFERENCES **edit**

Desktop Notifications: Off (Permissions denied by browser)

Events: > All Events

The *User Info* & *Brand Access* page appears.

4. From the **Two-Factor Module** field, select the two-factor application to use.

5. Click **Save**.

The screenshot shows the 'User Info & Brand Access' page in the Ubersmith interface. The user profile for 'Camille Marshall' is displayed. The 'Authentication' is set to 'Ubersmith Authentication'. The 'Two-Factor Module' dropdown is highlighted with a red circle, showing 'Duo' as the selected option. The 'Preferred Language' is 'English(USA)', 'API Access' is 'Allow', and the 'Facility' is 'New York Datacenter'. The 'Save' button at the bottom right is also highlighted with a red circle.

Field	Value
Full Name	Camille Marshall
Email	cmarshall@ubersmith.com
Authentication	Ubersmith Authentication
Two-Factor Module	Duo
Preferred Language	English(USA)
API Access	Allow
Facility	New York Datacenter

Related Topics

[Configuring User Authentication](#)

[Adding a User Authentication Module](#)

[Managing Authentication Modules](#)

[Managing Two-Factor Authentication Modules](#)