

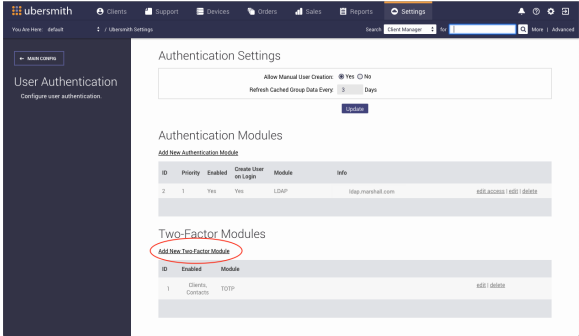
# Adding a Two-Factor Authentication Module

Two-factor authentication adds another level of security to your Ubersmith account. It requires a second form of verification, in addition to a user name and password. Two-factor authentication is available for your users as well as your clients and contacts.

To use two-factor authentication to log in, you will need to first add the two-factor authentication module to Ubersmith and also install and configure an approved third-party, two-factor service on your mobile device. Ubersmith integrates with Authy and Duo (using [Web SDK](#)) for your approved Ubersmith users and any time-based, one-time password (TOTP) token-generator application for client and contact users, which they can enable in the [Client Portal](#).

## Access the Add Two-Factor Module Page

1. [Access the User Authentication page.](#)
2. From the *Authentication Modules* section, click **Add New Two-Factor Module**.



The *Add Two-Factor Module* page appears.

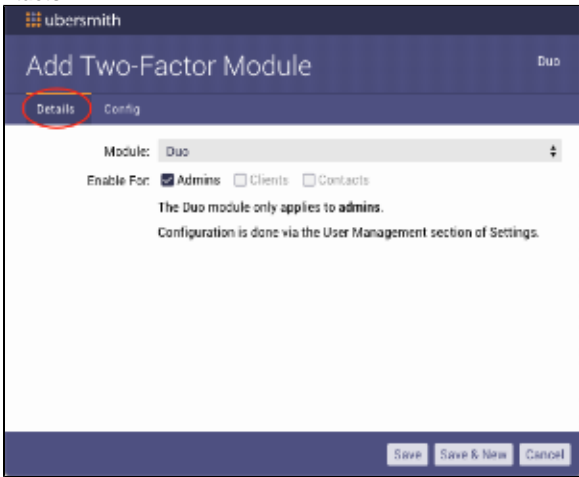
On this page:

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- [Access the Add Two-Factor Module Page](#)
- [Complete the Details Tab](#)
- [Complete the Config Tab](#)
- [Configuring Users](#)
- [Related Topics](#)

## Complete the Details Tab

1. In the **Module** field, select the appropriate two-factor application. For your user's select either **Authy** or **Duo**. For your client or contact users, select **TOTP**.
2. In the **Enable For** field, select one or more user type you want to use. If you selected either Authy or Duo, **Admins** is automatically selected. If you selected TOTP, select **Clients** and/or **Contacts**.



## Complete the Config Tab

Different fields display depending on the two-factor module selected. Enter the appropriate information for each field that displays.

- If you selected **Authy** or **Duo**, use the configuration information supplied from them.

- If you selected **TOTP**, no configuration is necessary.

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## Add Two-Factor Module

Details **Config**

Integration Key\*

Duo Secret Key\*

Application Secret Key\*

API Hostname\*

**Save Save & New Cancel**

## Configuring Users

After adding a two-factor module, you will need to configure your user accounts to start logging in using it.

1. [Access the Users page.](#)
2. From the user's row, click their name or details.

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Users

Users 1-10 of 10 Shows

Full Name	User Name	Last Login	Details
Brian Decker	bdecker	10:11:18PM on May/22/2018	details / disable
<b>Candice Marshall</b>	cmarshall	User has not logged in	details / disable
Chris Matthews	cmatthews	6:12:34PM on Dec/22/2018	details / disable
Chris Matthews	cmatthews	5:06:10PM on Apr/07/2019	details / disable
James Smith	jsmith	1:36:52PM on Dec/08/2018	details / disable
Michael Stone	mstone	2:53:27PM on Jan/16/2017	details / disable
Ross James	rjames	1:25:24PM on Oct/18/2018	details / disable
Steve Marshall	smarshall	User has not logged in	details / disable
Tom Gibson	tgibson	3:57:34PM on Jan/09/2015	details / disable
UberSmith Demo Admin	demoadmin	8:06:17PM on Oct/23/2018	details / disable

Users 1-10 of 10 Shows

The *Preferences* page appears.

3. In the *User Info* section, click **edit**.

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Preferences

**USER INFO** **edit**

Full Name: Candice Marshall

Username: cmarshall

Email: cmarshall@ubersmith.com

Authentication: UberSmith Authentication

Two Factor: Not Enabled

Preferred Language: English (US)

API Access: Yes

Facility: New York Datacenter

Login Status: Active

Account Active: Enabled

**SUPPORT MANAGER EMAIL & SIGNATURE** **edit**

Relationship: Super Brand

Email Address: cmarshall@ubersmith.com

Signature: [Signature]

Avatar: [Avatar]

**SUPPORT MANAGER PREFERENCES** **edit**

Default department: Support

Tickets per page: 20

**BRAND ACCESS** **edit**

Relationship: Super Brand

**ROLES** **edit**

This user has not been assigned any roles.

**PERMISSIONS** **edit**

Admin Portal: Full

**CLIENT RELATIONSHIPS** **edit new**

Relationship: Account Manager

Clients: 2

**NOTIFICATION SUBSCRIPTIONS** **edit**

Type: Email

No Notification Subscriptions found

**EVENT ALERT PREFERENCES** **edit**

Desktop Notifications: Off (Permissions denied by browser)

Events: > All Events

The *User Info* & *Brand Access* page appears.

4. From the **Two-Factor Module** field, select the two-factor application to use.

5. Click **Save**.

The screenshot shows the 'User Info & Brand Access' page in the Ubersmith interface. The user profile for 'Camille Marshall' is displayed. The 'Authentication' is set to 'Ubersmith Authentication'. The 'Two-Factor Module' is set to 'Duo', which is highlighted with a red circle. Other settings include 'Preferred Language' as 'English(USA)', 'API Access' as 'Allow', and 'Facility' as 'New York Datacenter'. At the bottom right, the 'Save' button is highlighted with a red circle, next to a 'Cancel' button.

Field	Value
Full Name	Camille Marshall
Email	cmarshall@ubersmith.com
Authentication	Ubersmith Authentication
Two-Factor Module	Duo
Preferred Language	English(USA)
API Access	Allow
Facility	New York Datacenter

## Related Topics

[Configuring User Authentication](#)

[Adding a User Authentication Module](#)

[Managing Authentication Modules](#)

[Managing Two-Factor Authentication Modules](#)