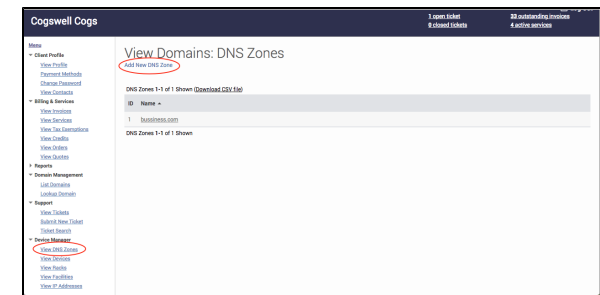


Managing Devices from the Client Portal

Device Manager provides your clients with the ability to access information about their devices, such as DNS zones, devices, racks, facilities, and IP addresses. Device management information is originally entered in the [Device Manager](#).

View DNS Zones

Clicking **View DNS Zones** opens the *View Domains: DNS Zones* page. From this page, your clients can select a DNS zone to view the zone details and perform the following actions: add, delete, and download zone records; edit SOA settings; add, edit, and delete name servers; and add, edit, and delete mail servers. They can also add new DNS zones.



On this page:

On this page:

- [View DNS Zones](#)
 - [Add DNS Zone](#)
- [View Devices](#)
- [View Racks](#)
- [View Facilities](#)
- [View IP Addresses](#)
- [Related Topics](#)

Add DNS Zone

Clicking the **Add New DNS Zone** link opens the *Add DNS Zone* page. From this page, your clients can select the type of zone to add, either native, master, or slave. They can then enter the name of their DNS zone, and up to four nameservers.

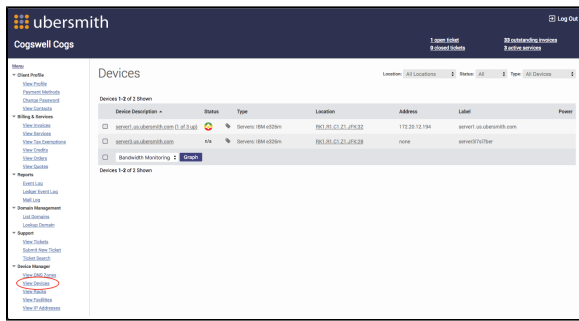


Note

If a domain has been blacklisted on the Admin side, a notification will display that the domain isn't allowed.

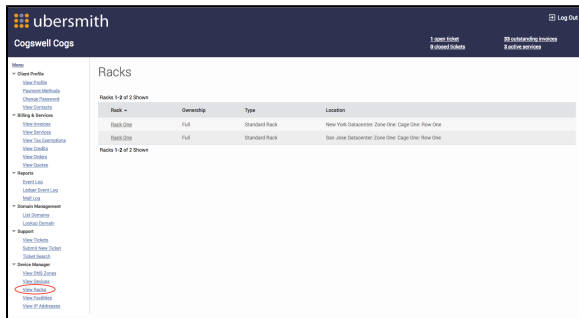
View Devices

Clicking **View Devices** opens the *Devices* page. Based on the selected view criteria, a combination of locations, device status, and device type, an assortment of devices will display. From this page, your clients can view a device's details and perform the following actions: view, edit and delete the device; enable and disable switch ports; add IP assignment; edit PTR records; view monitors; and view the related services associated with the device.



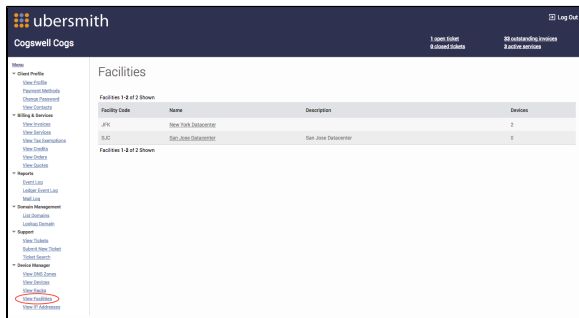
View Racks

Clicking **View Racks** opens the *View Racks* page. From this page, your clients can select a rack to view its details, such as the data center, facility, service, IP assignment, etc. Clients can also add devices to the selected rack.



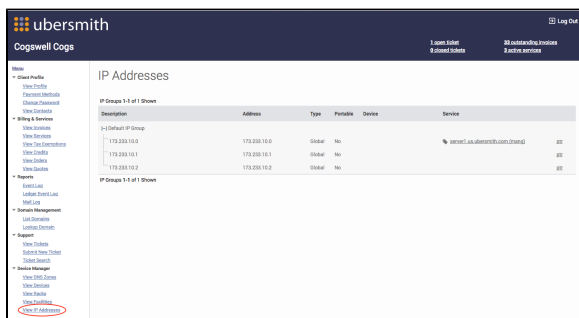
View Facilities

Clicking **View Facilities** opens the *View Facilities* page. From this page, your clients can select a facility and view its details. They can also manage their facilities contact information.



View IP Addresses

Clicking **View IP Addresses** opens the *IP Addresses* page. From this page, your clients can see their IP addresses and the device the IP address is associated to as well as edit PTR records.



Related Topics

[Client Portal](#)