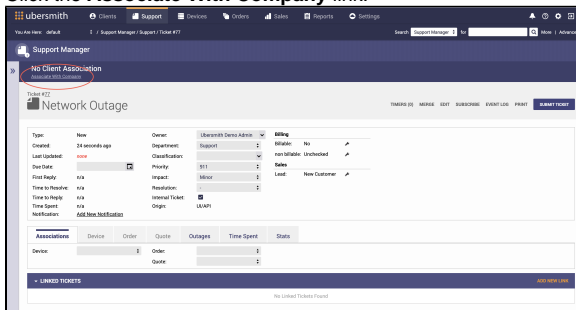


Associating Tickets with Clients

Associating a ticket with a client assigns the ticket to a client and will display in the client's ticket list. You can also remove any assigned tickets from clients if it was improperly associated.

1. [Access the Support Manager.](#)
2. [View the ticket.](#)
3. Click the **Associate With Company** link.



The *Associate Ticket* page appears.

4. In the **Search** field, select the search criteria.
5. In the **For** field, enter the appropriate information for the select search criteria, such as name of client when **Client** is select.
6. Click the **Search** button.
7. In the **Search Results** section, select the appropriate result.
8. Click **Associate Ticket**.



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