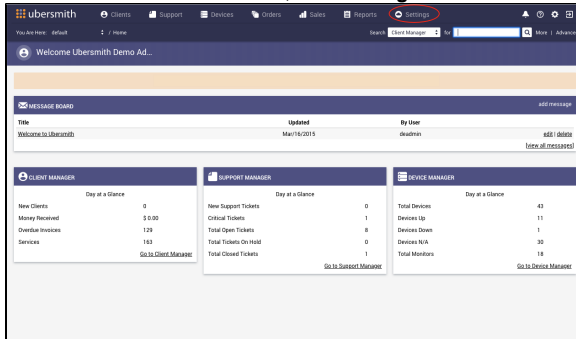


Configuring User Authentication

This page configures the way users can log into Ubersmith and how they are identified. It contains sections for configuring Active Directory, LDAP, and SAML authentication modules, as well as two-factor authentication modules.

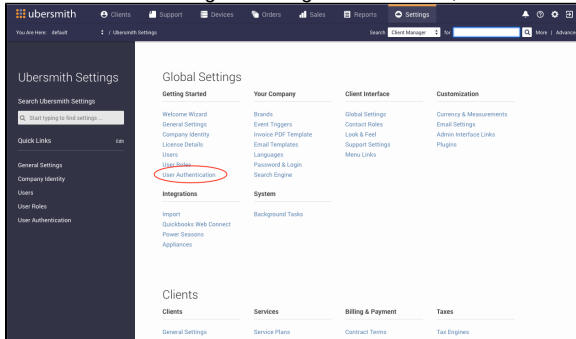
Access the User Authentication Page

1. From the Ubersmith Dashboard, click **Settings**.



The *Ubersmith Settings* page appears.

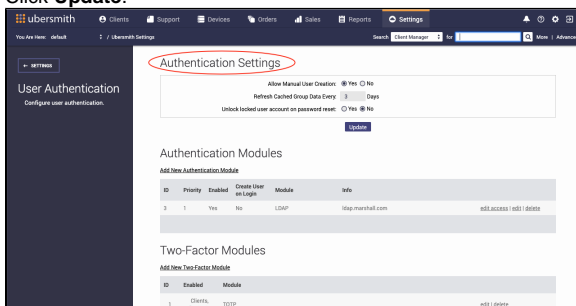
2. From the *Global Settings – Getting Started* section, click **User Authentication**.



The *User Authentication* page appears.

Complete the Authentication Setting Section

1. In the **Allow Manual User Creation** field, select **Yes** for users with appropriate access right the ability to create a new user. See [Adding Users](#).
2. In the **Refresh Cached Group Data Every** field, enter the number of days for Ubersmith to refresh the list of groups.
3. In the **Unlock locked user account on password reset** field, select **Yes** if you want Ubersmith to automatically unlock the user's account once the password is reset.
4. Click **Update**.



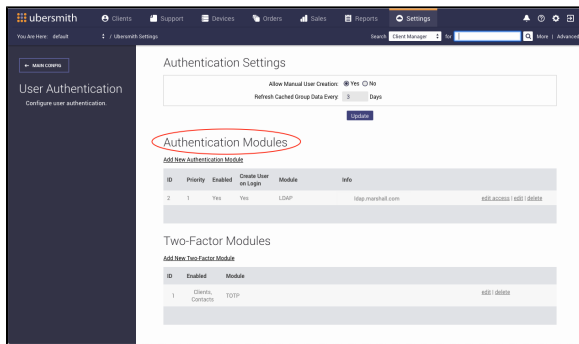
Complete the Authentication Modules Section

There are three available authentication modules available in Ubersmith: Active Directory, LDAP, and SAML. You can [add new authentication modules](#) or [manage existing authentication modules](#).

On this page:

On this page:

- [Access the User Authentication Page](#)
- [Complete the Authentication Setting Section](#)
- [Complete the Authentication Modules Section](#)
- [Complete the Two-Factor Modules Section](#)
- [Related Topics](#)

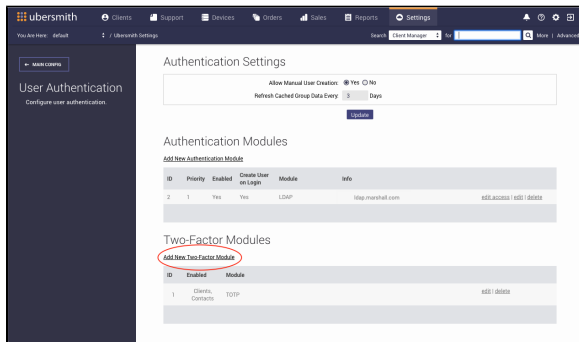


Complete the Two-Factor Modules Section

Two-factor authentication adds another level of security to your Ubersmith account. It requires a second form of verification, in addition to a user name and password. Two-factor authentication is available for your users as well as your clients and contacts.

To use two-factor authentication to log in, you will need to first add the two-factor authentication module to Ubersmith and also install and configure an approved third-party, two-factor service on your mobile device. Ubersmith integrates with Authy and Duo for your approved Ubersmith users and any time-based, one-time password (TOTP) token-generator application for client and contact users, which they can enable in the [Client Portal](#).

You can [add a two-factor authentication module](#) or you can [manage an existing two-factor authentication module](#).



Related Topics

[Adding a User Authentication Module](#)

[Managing Authentication Modules](#)

[Adding a Two-Factor Authentication Module](#)

[Managing Two-Factor Authentication Modules](#)